

10101 Park Rowe Avenue, Suite 200 Baton Rouge, LA 70810 Phone: 225.769.2200 TheNeuroMedicalCenter.com

MEDICAL APPOINTMENT CANCELLATION / NO SHOW POLICY

Thank you for entrusting The NeuroMedical Center Clinic with your medical care. When you schedule an appointment with The NeuroMedical Center Clinic, we set aside enough time to provide you with the highest quality of care. Should you need to cancel or reschedule an appointment, please contact our office at (225) 769-2200 as soon as possible.

Please be advised that patients who do not arrive for their appointment or fail to cancel a scheduled appointment for Neurosurgery, Neurology, Pain Management, or Radiology services within 24 hours will be charged a \$35 fee. At least 2 business days' notice is required to cancel or reschedule PSYCHOLOGY SERVICES without being charged a \$35 fee. Patients who miss a psychological testing appointment will be charged \$65/hour scheduled.

The fee is charged to the patient, not the insurance company, and is due at or before the patient's next office visit.

You may contact The NeuroMedical Center Clinic at (225) 769-2200 any time to cancel or reschedule an appointment. Should it be after hours or a weekend, you may always leave a message.

Cancelling appointments in a timely manner allows the Clinic to efficiently schedule other patient's appointments.